

CURRICULUM VITAE OF ALBERTO GRANDO

Alberto Grando is Professor of Operations Management at the Management and Technology Department of L. Bocconi University, Milan (Italy), where he teaches Operations Management, Sustainable Operations Management, and Innovation and Technology Management. He is also Professor of Production & Supply Chain Management at Operations and Technology Management Knowledge Unit of SDA Bocconi School of Management.

He is the chairperson of the “Evaluation Committee of Bocconi” (Nucleo di Valutazione di Ateneo). He previously served Bocconi University as Vice Rector for Strategy Implementation (2016-2018), as Vice Rector (Vicario) for Development (2012-2016) and as Dean of SDA – Bocconi School of Management, Bocconi University, Milan (2006-2012). He has been also Chairman of the Quality Assurance Committee of the University (2014-2018).

He has been member of the Interfaculty Group “International Logistics” of CEMS – Community of European Management Schools and member of the scientific committee of Service Innovation and Sourcing Chair (Logistics, Production and Service Department) at ESSEC School of Management, Paris. He was Visiting Professor of Operations Management at Cranfield School of Management, Cranfield University (UK).

He has been Board Member of EFMD – European Foundation for Management Development, and of EABIS – European Association for Business in Society. Chairman of Arexpo Spa, he is also Board Member of some corporations and institutions. Among the others, BCFN – Barilla Center for Food and Nutrition, Dr. Ambrosoli Memorial Hospital Foundation, and Indaco Ventrure Partner SGR.

Since 2010, Board Member and then Chairman of the International Advisory Board of Ieseg – Université Catholique de Lille, where he is also visiting professor and Academic Member of the Scientific Board of EIPM – European Institute of Purchasing Management.

Graduated in Business Administration at Bocconi University in 1983, he has published a number of books and articles in academic and professional journals.

His research interests are manufacturing performances measurement, supply chain management, logistics and operations management. More recently, he focused on Industry 4.0 and Sustainable Operations management topics.

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EDUCATION

- **1983**, Degree in Economics and Management at Bocconi University of Milan
- **1983**, "R&D Management" at SDA – Bocconi School of Management, Bocconi University, Milan.
- **1984**, "International Teachers Programme" at London Graduate School of Business Studies, London.

ACADEMIC EXPERIENCE

At Universities

- **1983 – 1987**, Junior Assistant Professor at Institute of Corporate Economics and Management, Bocconi University, Milan.
- **1988 – 1992**, Adjunct Professor at Institute of Corporate Economics and Management, Bocconi University, Milan.
- **1994 - 1999**, Assistant Professor of Production and Operations Management and of Economics and Management of Industrial Companies, Bocconi University, Milan.
- **1999 - 2002**, Associate Professor of Production and Operations Management at Cattaneo University of Castellanza, Varese and Adjunct Professor at Institute of Corporate Economics and Management, Bocconi University, Milan.
- **2002 - 2005** Full Professor of Production and Operations Management, Director of Technology Department (since October 2003 also Director of Quantitative Methods Department) at Cattaneo University of Castellanza, Varese and Adjunct Professor at Institute of Corporate Economics and Management, Bocconi University, Milan.
- **Since 1st of March 2005** Full Professor of Production and Operations Management at Bocconi University, Milan, and Adjunct Professor at Cattaneo University of Castellanza, Varese (2005-2007).
- **2006 - 2012** Dean of SDA Bocconi School of Management, Bocconi University, Milan (Italy)
- **3/10/2012 – 30/10/2016**, Vice Rector for Development, Bocconi University;
- **1/11/2016 – 30/10/2018** Dean for Strategy Implementation, Bocconi University;
- **11/11/2014 - 31/10/2018** Chairman of the Quality Committee of Bocconi University
- **11/12/2019 – today** Chairman of the Evaluation Committee (Nucleo di Valutazione), Bocconi University.
- **1/7/2022 – today** Member of the Evaluation Committee (Nucleo di Valutazione of the Scuola Sant'Anna di Pisa

At SDA – Bocconi School of Management and Bocconi University

- **1983**: Research Fellow at Production and Technology Management Department, SDA-Bocconi School of Management, Milan.
- **1984 - 1987**: Assistant Professor at Production and Technology Management Department, SDA-Bocconi School of Management, Milan.
- **1988 - 1992**: Professor at Production and Technology Management Department, Bocconi School of Management, Milan.
- **1992 - 1993** Deputy Director of Production and Technology Department and member of budget committee at SDA-Bocconi School of Management, Milan.
- **1993 - 2002** Director of Production and Technology Department and member of the Management Board of SDA-Bocconi School of Management, Milan.
- **2000** Member of the strategic committee at SDA-Bocconi School of Management.
- **2002 - 2005**; Senior Professor at Production and Technology Management Department, member of the Management Board and of the Executive Committee, delegate for Master Division of SDA-Bocconi School of Management, Milan.

- **1/3/2006 - 28/11/12**, Dean of SDA Bocconi School of Management, Bocconi University;
- **1992-2016**, member of the board of Director (Comitato di Direzione) of SDA Bocconi School of Management
- **2012-2016**, head of Faculty Committee of SDA Bocconi School of Management.
- **2022 – today**, nominato Garante degli studenti (Ombudsman) della SDA Bocconi School of Management.

At Research Centres

Alberto Grando has participated as researcher and research leader on several research projects at the following Research Centres of Bocconi University:

- C.R.E.A. – Centre for Research on Entrepreneurship
- Finindustria - Centre for Finance and Industry Studies
- C.R.Or.A - Centre for Research on Business Organization
- Ce.R.M.E.S - Centre for Research on Markets and the Industrial Sector
- CER GAS - Centre for Research on Health and Social Care Management

2003 - 2006: founder and director of CRITOM – Centre for Research in Innovation, Technology and Operations Management of Bocconi University.

INTERNATIONAL EXPERIENCE

- **1992 – 2002**, member of Interfaculty Group "International Logistics" of CEMS – Community of European Management Schools.
- **1993** delegate of SDA Bocconi School of Management, partner School in the start up of EIPM - European Institute of Purchasing Management, French Geneva Campus, Archamps, France.
- **1996** Short Term Visiting Professor at UADE - Universidad Argentina de la Empresa Activity: Joint design of the Operations Management programme for MBA Full Time.
- **1998 – 2016** Guest lecturer and Visiting Professor of Operations Management Department, at Cranfield School of Management, Cranfield University, UK, (Prof. M. Sweeny, K. Goffin).
- **2001 - 2002** Contract professor of Production and materials management at USI, University of Svizzera Italiana, Lugano (Switzerland).
- **2002 – 2007** Member of scientific committee of Service Innovation and Sourcing Chair (Logistics, Production and Service Department) at ESSEC School of management, Paris (prof. H. Mathe and prof. C. Tapiero).
- **2007 – 2016** Board Member of EFMD – European Foundation for Management Development.
- **2008 - 2014** Board Member of Supervisory Board of EABIS – The Academy of Business in Society
- **2010 - present** Academic Member and then Chairperson (since 2014) of the International Advisory Board and Visiting professor (since 2018) of Isege – Université Catholique del Lille (France).
- **2010 - present**. Academic Member of the Scientific Board of EIPM – European Institute of Purchasing Management, Archamps, Geneva (France)

Collaboration with Cranfield School of Management:

- **1998 - 2004**, Representative of SDA Bocconi School of Management in the partnership on International Best factory Award research activities
- **1999** Visting scholar at Operations Management Department, June – September: joint research on International Best Factory Award (Prof. K. Goffin and Dr. M. Szwedecwsky).
- **2002 - 2003** Guest Lecturer in Operations Management, 24-27 February 2002, 3-7 November 2002, 16-19 November 2003: lectures at Full Time MBA (Prof. M. Sweeny).
- **2004 - 2016** Official Visiting professor at the Operations Management Department, 30 May – 30 July 2004: joint research (Prof. M. Sweeny and Dr. M. Szwedecwsky); 15 -17 November 2004, 10-12 November 2005, 24-25 October 2006, 25-26 October 2007 : lectures at Full Time MBA (Prof. M. Sweeny, Dr. B. Lillis, Prof. K. Goffin). 18-19 April 2007 (research Seminar); Nominated External Examiner of Operations Management in the MBA, EMBA (2012 - 2015).

Publications

Alberto Grando has written and co-authored a dozen of books, more than a hundred among articles, books chapters, conferences and published working papers on Production and Operations Management, Logistics and Supply Chain Management.

Articles on international academic referred journals

1. Chiarini A., Grando A., Venturini S., Borgonovo E. (2023), Do Automation and AI impact on job reduction? A study on perceived risk of losing job among white-collars in the Italian manufacturing companies, *Production Planning and Control* (Accepted 9.07.23, published online 09/08/23).
2. De Giovanni P., Belvedere A., Grando A. (2022), The selection of Industry 4.0 through Bayesian networks: an operational perspective, *IEEE Transactions on Engineering Management*, (accepted 11.08.22; published online 15.09.22).
3. Chiarini A., Grando A., Belvedere V. (2021), Disruptive Social Manufacturing models: lessons learned from Ferrari Cars and Isinnova networks for a post-pandemic value creation path, *Production Planning and Control*, Vol.34, n. 12, pp. 1135-1148.
4. Chiarini A., Belvedere V., Grando A. (2020), Industry 4.0 strategies and technological developments. An exploratory research from Italian manufacturing companies, *Production Planning and Control*, vol. 31. n. 16, pp. 1385-1398.
5. Belvedere V., Grando A., Legenvre H. (2018), Testing the EFQM model as a framework to measure company's procurement performances, *Total Quality Management & Business Excellence*, Vol. 29, n. 5-6, pp. 633-651.
6. Sebastiano A., Belvedere V., Grando A., Giangreco A. (2017), The effect of capacity management strategies on employee well-being: A quantitative investigation into the long-term healthcare industry, *European Management Journal*, Volume 35, Issue 4, August 2017, pp.- 563-573.

7. Belvedere V., Grando A. (2016), ICT-enabled time performance: an investigation of value creation mechanisms, *Production Planning and Control*, vol. 28. n. 1, pp. 75-88.
8. Baglieri E., Bruno M., Grando A., E. Vasconcellos (2014), Innovation process in the automobile MNCs: implications for the role of international subsidiaries, *International Journal of Automotive Technology and Management*, Vol. 14, n.1, pp. 82-98.
9. Belvedere, V., Grando A., Bielli P. (2013), A quantitative investigation of the role of the information and communication technologies in the implementation of a product-service system, *International Journal of Production Research*, Vol. 51, n. 2, January, pp. 410-426.
10. Baglieri E., Bruno M., Grando A., E. Vasconcellos (2010), The parent-subsidiary relationship. International technology cooperation: The FIAT Auto Case, *Revista de Administração e Inovação – RAI*, Vol.7, n.3, pp. 196-216.
11. Belvedere V, Grando A., Papadimitriou T. (2010), The Responsiveness of Italian Small-to-medium sized plants: dimensions and determinants, *International Journal of Production Research*, vol. 48, issue 21, pp. 6481-6498.
12. Cigolini R., Grando A. (2009), Modelling plant capacity and productivity: the multi-machine case, *Production Planning and Control*, vol. 20, n. 1, pp. 30-39.
13. Grando A., Belvedere V. (2008), Exploiting the balanced scorecard in the Operations Department. The Ducati Motor Holding Case, *Production Planning and Control*, vol.19, n.5, pp. 495-507.
14. Grando A., Bruno M.A.C., de Vasconcellos E.P.G., Baglieri V. (2008), Innovation management and competitiveness in business networks involving SMEs. Italian industrial districts, *Revista de Administração e Inovação – RAI*, vol.5, n.2, pp. 112-131.
15. Tapiero C., Grando A., (2008), Risk and Supply Chain, in Special Issue: Performance and Risk Measurement: operations, logistics and supply chains, *International Journal of Risk Assessment and Management*, vol.9, n.3, pp. 199-212.
16. Grando A., Cigolini R. (2007), Modelling plant capacity and productivity: the multi-machine case, *Problems & Perspectives in Management*, vol. 5, n.3. pp. 206-228
17. Grando A., Tapiero C., Belvedere V. (2007), Operational Performances in Manufacturing and Service Industries. Conceptual framework and research agenda, Special Issue: Performance and risk measurement: operations, logistics and supply chains, *International Journal of Business Performance Management*, vol. 9, n.2, pp. 110-126.
18. Grando A., Belvedere V. (2006), District's manufacturing performances: a comparison among large, small-to-medium sized and district enterprises, *International Journal of Production Economics*, vol. 104/1, pp. 85-99.

19. Tapiero C., Grando A. (2006), Supply Risk and Inventory Outsourcing, *Production Planning & Control*, vol. 17, n.5, July, pp. 534-539.
20. Grando A., Gosso M., (2005), Electronic commerce and logistics: the last mile dilemma reference framework and simulation, *Revista de Administração e Inovação – RAI*, Volume 2; number 2; pp. 79-95.
21. Grando A., Turco F. (2005), Plant Capacity and Productivity Measurement. Conceptual framework and a single-machine case, *Production Planning & Control*, vol. 16, n. 3, pp. 309-322.
22. Belvedere V., Grando A. (2005), Implementing a pull system in batch/mix process industry through Theory Of Constraints: a case study, *Human Systems Management*, vol. 24, n. 1, pp. 3-12.
23. Grando A., Gosso M. (2004), Avoiding the e-commerce trap, *European Business Forum*, issue 18, summer, pp. 48-51.
24. Szejcowski M., Goffin K., Grando A. (2003), A systematic comparison of the manufacturing performance of engineering companies in Italy and UK, *International Journal of Business Performances Management*, vol. 5, n. 1. pp. 73-90.
25. Grando A., Szejcowski M., Goffin K. (2002), Italian an UK Manufacturing compared, *European Business Forum*, issue 11, autumn, pp. 58-61.
26. Grando A., Sianesi A. (1996), Supply Management: A vendor rating assessment, *CEMS Business Review*, Kluwer Academic Publisher, vol.1, n.3, pp. 1 – 14.

Special Issues edited in academic referred journals

27. Tapiero C., Grando A., (ed.), (2008), Introduction, in Special Issue: Performance and Risk Measurement: operations, logistics and supply chains, *International Journal of Risk Assessment and Management*, vol.9, n.3, pp. 197-198.
28. Grando A., Tapiero C., Belvedere V. (ed.), (2007), Introduction, Special Issue: Performance and risk measurement: operations, logistics and supply chains, *International Journal of Business Performance Management*, vol. 9, n.2, pp. 107-109.

Articles on domestic academic referred journals

29. Grando A., Belvedere, V. Chiarini A., (2022), La forza dell'esempio del sistema manifatturiero italiano, *Economia & management*, n. 1, pp. 77-83.
30. Grando A. (2018), Ispirarsi alla natura e pensare verde nella progettazione dei nuovi prodotti, *Economia & Management*, N. 5 -6, Settembre-Dicembre, pp. 32-36.

31. Grando A., Belvedere V. Legenvre H. (2016), L'impiego del EFQM Business Excellence Model nella misura delle prestazioni degli approvvigionamenti. Uno studio quantitativo, Sinergie, vol.34, n. 101, pp. 177-196.
32. Baglieri E., Vasconcellos E., Bruno M., Grando A. (2012), Innovazione Tecnologica e multinazionali: gli headquarter contano ancora?, Economia & Management, N.1, pp. 81 – 98
33. Grando A., (2012), Commercio elettronico: tra crisi e ripresa, Consumatori, diritti e mercato, Vol. XII, n.3, pp. 114-122.
34. Grando A. (2002), Profili emergenti nella domanda di servizi logistici. Evidenze empiriche e traiettorie evolutive, Sinergie, n. 57, gennaio – aprile, pp. 3 - 28
35. Gallinaro S., Grando A., Massaroni E. (2001), La produzione manifatturiera: prassi emergenti e potenziali filoni di ricerca, Sinergie, n.55, maggio-agosto, pp. 45 – 83.
36. Grando A. (2000), Competizione e scelte logistiche, Sviluppo & Organizzazione, n. 178, marzo – aprile, pp. 62 - 65.
37. Grando A., Goffin K., Szejczewski M. (2000), International Best Factory Award: la ricerca dell'eccellenza in fabbrica”, Economia & Management, n.1, gennaio, pp. 25 – 42.
38. Grando A., Turco F. (1999), Potenzialità produttiva e produttività degli impianti. Misura e miglioramento, Finanza, Marketing e Produzione, n. 2 1999, pp. 161 – 202.
39. Grando A., Galbiati P. (1993), Profili critici e valutazioni economiche della flessibilità, Finanza, Marketing e Produzione, n. 4, dicembre, pp. 101 – 150.
40. Grando A., (1992), Il work in process nella misura delle prestazioni dei sistemi produttivi, Economia & Management, vol.1 aprile, pp. 93 – 105.
41. Grando A., Sianesi A. (1991), Il fornitore: dal prezzo alla prestazione globale, Economia & Management, vol. 22 settembre-ottobre, pp. 72 – 86.

Books

42. Krajewski L.J., Ritzman L.P., Malhorta M.K., Grando A. Secchi R. (2023), Supply Chain Management. Strategie, processi, performance, II Edition, (I Edition 2015), Pearson, Milano, pp. 1 – 353.
43. Grando A., Belvedere V., Secchi R. Stabilini G. (2021), Production, operations and supply chain management, Bocconi University Press, Egea, Milano, 1- 467.
44. Coda V., Grando A. (2021), Una Scuola al servizio della Collettività. 50 anni di SDA Bocconi, Egea, Milano, pp.1-108.

45. Grando A., Vicari S. (2021), Gestione della tecnologia, dell'innovazione e delle operations, Egea, Milano, (Prima Edizione, 2019), Egea, Milano, pp. 1-391.
46. Chase R.B., Jacobs F.R., Grando A., Sianesi A. (2020), Operations management nella produzione e nei servizi, McGraw-Hill, Milan IV Edition, (III edition 2011, II edition 2008 with Chase R.B I edition 2004 with Chase R.B.), pp. 1-555.
47. Grando A. (2019), (a cura di), Sergio Marchionne, il coraggio di cambiare. Tre lezioni sulla leadership e la crescita, Rizzoli, pp. 1-116.
48. Grando A. (2018), Produrre con successo, Collana Il Management. Lezioni, strumenti, storie, Università Bocconi Editore, pp. 1-242.
49. Grando A., Vicari S. (2018), Lezioni di gestione della tecnologia, dell'innovazione e delle operations, Egea, Milano, pp. 1-378.
50. Belvedere V., Grando A. (2017), Sustainable Operations and Supply Chain Management, Wiley & Sons, pp. 1-228.
51. Krajewski L.J., Ritzman L.P., Malhorta M.K., Grando A. Secchi R. (2015), Supply Chain Management. Strategie, processi, performance, Pearson, Milano pp. 1 – 310.
52. Grando A., Vicari S., Verona G. (2010), Tecnologia, Innovazione, operations, II edition (I edition 2006), Egea, Milano, pp. 1 - 357.
53. A. Brandolese, A. Grando, M. Perona (2008), (ed.), Scritti in onore del Professor Francesco Turco, Polipress, Milano, pp. 1-253.
54. Grando A. (2001), (a cura di), Innovazione, produzione e logistica nell'era dell'economia digitale, Etas, Milano, pp. 1-228.
55. Grando A. (2000), Commercio elettronico e progettazione logistica. Una relazione sottovalutata, Egea, Milano, 2000, pp. 1-191.
56. Grando A., Cavenaghi S., Secchi R. (1998), Elementi di struttura e analisi dei flussi nel trasporto merci. Un'indagine empirica nella provincia di Lecco, Egea, Milano, pp. 9 – 33, 151 – 165.
57. Grando A. (1996), (editor)¹ Produzione e Logistica, Enciclopedia dell'Impresa, Torino, UTET Libreria, pp. I-XXXII, 1- 785.
58. Grando A. (1995), Organizzazione e gestione della produzione industriale, Second edition, Egea, Milano, (First Edition 1993), pp. I-XII, 1-375.
59. Grando A., Sianesi A. (1994), Casi di Gestione della Produzione Industriale, Seconda edizione, Egea, Milano, (I Edition 1990), pp. I-XIII, 1-256.

¹ Oltre alla curatela, sono da attribuirsi all'autore i seguenti lemmi: Approvvigionamenti, Comakership, Copertura (indice di), Curva ABC (o di Pareto), Intervallo di reintegro, Livello obiettivo, Lotto economico, Make or buy, Marketing d'acquisto, Materials requirements planning, Produttività, Punto di riordino, Rotazione (indice di), Scorta, Scorta dvederei sicurezza, Scorta massima e minima, Vendor rating.

Chapters and contributions in edited books

60. Grando A., Belvedere V. (2022), Lean production e tecnologie Industry 4.0. Quali sinergie possibili?, in Bertoli G., Castaldo S., Cillo P., Troilo G., Verona G. (edited), *Innovazione e Management*, Egea Bocconi Editore, pp. 551-560.
61. Belvedere V., Grando A. (2020), Overdesign e Sostenibilità nello Sviluppo del Nuovo Prodotto: una relazione indiretta sottovalutata, in Barile S. et Al. (ed.) *Contributi in onore di Gaetano Golinelli*, Rogiosi Editore, pp.1051 – 1069. ISBN: 978-88-6950-393-1.
62. Grando A. (2020), Strategie d'impresa. L'imperativo della sostenibilità sociale, in Chase R.B., Jacobs F.R., Grando A., Sianesi A. (2020), *Operations management nella produzione e nei servizi*, McGraw-Hill, Milan IV Edition, pp. 23-41.
63. Grando A. (2018), Industry 4.0: l'impatto della digital transformation nelle realtà manifatturiere, in Beltratti A., Bezecchi A. (ed.), *Business Next*, Egea, pp. 57-81.
64. Grando A. (2015), Reverse logistics e sostenibilità, in M. Bergamaschi e A. Renoldi (editors), *Logistica e supply chain management*, Pearson, pp. 99-119 e 261-262.
65. Belvedere V., Grando A., Ronen B. (2013), Cognitive Biases, Heuristics and Overdesign: an investigation on the unconscious mistakes of industrial designers and on their effects on product offering, in *Behavioral Issues in Operations Management*, Giannoccaro I. (ed.), Springer, pp. 125-139.
66. Belvedere V., Grando A. (2005), Implementing a pull system in batch/mix process industry through Theory Of Constraints: a case study, in Ronen B. (Ed.), *The Theory of Constraints: practice and research*, IOS Press, pp. 3-12.
67. Grando A. (2005), Produzione e logistica industriale tra flessibilità e coordinamento di processo-filiera nella supply chain, in Pilotti L. (a cura di), *Le strategie dell'impresa*, Carocci Editore, Roma, pp. 217 – 252.
68. Grando A. (2002), Commercio elettronico e scelte di assetto logistico, in Valdani E., Ordanini A., Verona G. (a cura di), *L'impresa e-based nella nuova economia digitale*, Egea, Milano, pp. 181 - 211.
69. Grando A. (2001), La logistica distributiva, in Vicari S. (a cura di), *Il management nell'era della connessione. Dalla catena del valore alla rete virtuale del valore*, Egea, Milano, pp. 289 - 333.
70. Gosso M., Grando A., (2001), Vincoli fisici e sviluppo dell'economia virtuale, in Demattè C. (a cura di), *E-business: condizioni e strumenti per imprese di successo*, Etas Libri, Milano, pp. 255 - 311.
71. Grando A. (1997), La misura delle prestazioni e il reporting industriale nei sistemi produttivo-logistici, in *Saggi in onore di Camillo Bussolati*, LIUC, Guerini Milano, pp. 165 - 182.

72. Grando A., (1995), Il sistema produttivo-logistico, in M. Martellini (a cura di) *Evoluzione e performance delle imprese*, Isedi, Torino, pp. 83 – 131.
73. Grando A. (1992), *Approvvigionamenti e Logistica*, in L. Guatri (a cura di), *Economia delle aziende industriali*, Egea, Milano, pp. 861 – 920.
74. Grando A., Dessy A. (1992), *Aspetti particolari del ricorso al mercato mobiliare: l'emissione di titoli in pacchetti inscindibili*, in A. Gervasoni (a cura di), *Verso una borsa europea*, Egea, Milano, pp. 321 – 362.
75. Grando A. (1990), *La gestione delle scorte*, in G. Brugger (a cura di), *Manuale di gestione del capitale circolante*, Egea, Milano, pp. 23 – 117.
76. Grando A. (1988), *Approvvigionamenti*, in L. Guatri (a cura di) *Trattato di Economia delle Aziende Industriali*, Egea, 1988, pp. 249 – 305.
77. Grando A., Brandolese A. (1987), *Le opportunità ed i vincoli per la deverticalizzazione derivanti dalle nuove tecnologie*, in R. Fiocca (a cura di), *Imprese senza confini*, Etas libri, Milano, pp. 59 – 71.

Conference papers

78. Semprini V., Grando A., Belvedere V. Chiarini A. (2022), *On the relationship between Industry 4.0 and lean management adoption: evidence from Italy*, 22nd IWSPE - International Working Seminar on Production Economics, Innsbruck, 21-25 February 2022.
79. Stephenson M., Zanotti L., Zennaro C., Grando A. (2016), *Mutual Learning: Agency, Accountability and Development in Two Cases*, ISTR - International Society for Third Sector Research, 12th International Conference, *The Third Sector in Transition: Accountability, Transparency, and Social Inclusion*, Stockholm, 28 June – 1 July
80. Sebastiano A., Belvedere V., Grando A., Giangreco A. (2015), *The effect of capacity management strategies on employees' well-being. A quantitative investigation in the healthcare industry*, EurOMA Conference, Neuchatel, Switzerland, 26 June – 1 July 2015.
81. Szejcowski M., Lillis R., Grando A., Belvedere V. (2015), *Sustaining organisational change: Testing a provisional model in manufacturing companies*, EurOMA Conference, Neuchatel, Switzerland, 26 June – 1 July.
82. Belvedere V. Grando A. (2014), *On the role of accounting information and experience on the new product development process*, 21st EUROMA Conference: *Operations Management in an innovation economy*, Palermo, Italy, June 20-25, Proceedings.
83. Szejcowski M., Lillis B., Belvedere V., Grando A. (2014), *Sustaining organizational change: Testing Buchanan's provisional model in manufacturing*

companies, 21st EUROMA Conference: Operations Management in an innovation economy, Palermo, Italy, June 20-25, Proceedings.

84. Belvedere V., Grando A., Ronen B. (2012), The effect of cognitive biases and heuristics on industrial designers' attitude toward overdesign. Evidence from a survey in Italy, 4th World Conference Production and Operations Management, 19th International Annual Euroma Conference, Amsterdam, The Netherlands, July 1-5, Proceedings.
85. Belvedere V., Grando A., Ronen B. (2012), Cognitive Biases and Overdesign: an investigation on the unconscious mistakes of industrial designers and on their effects on product offering, International Working Seminar on Production Economics, Innsbruck, February 20-24, Proceeding, Vol. II, pp. 61-68.
86. Belvedere V., Grando A. (2011), ICT adoption, delivery performance and value creation in a servitized environment. Evidence from a survey, Fourth EUROMA Service Operations Management Forum Workshop, Firenze, 19th and 20th September 2011, Proceeding, pp. 22-49.
87. Belvedere V., Grando A. Bielli P. (2011), The impact of Information and Communication Technologies on operating processes: evidence from a survey, VIII ed. itAIS Conference, Roma, 7-8 October 2011.
88. Baglieri E., Vasconcellos E., Bruno M., Grando A. (2009), International technology alliances. The parent-subsidiary relationship, IAMOT – 18th International Conference on Management of Technology, Orlando, Florida USA, April, 5 – 9.
89. Grando A., Belvedere V. Papadimitriou T. (2008), The Responsiveness of Italian plants. Determinants and dimensions, EurOma Conference 2008 - Tradition and Innovation in Operations management, Groningen (The Netherlands), June, 15 - 18.
90. Grando A., Cigolini R. (2004), Managing production capacity to improve productivity: a structured approach to the multiple machine case, Proceedings of IMS – Intelligent Manufacturing Systems International Forum 2004, Cernobbio, Italy, May 17 – 19, pp. 850-857.
91. Grando A., Belvedere V. (2004), Logistics and manufacturing performances: a comparison between large and small-medium sized enterprises, Proceedings of Thirteenth International Working Seminar on Production Economics, Innsbruck (Austria), February 16 – 20.
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95. Grando A. (2001), Commercio elettronico e scelte di assetto logistico, Atti del Convegno de La Società Italiana per gli Studi di Economia di Impresa (SISEI), sul tema "L'impresa e-based nella nuova economia digitale", Università Bocconi, Milano, 10 febbraio.
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118. Grando A. (1998), Strumento che crea nuovo valore: la logistica, *Unione Press*, n.5, anno VII, ott.-nov.

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121. Grando A. (1994), La media impresa italiana di fronte alle nuove tendenze nella tecnologia e nella produzione”, Italia Oggi, n.18, 27 maggio.
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128. Galbiati P., Grando A. (1992), La gestione delle scorte: aspetti tecnico-produttivi ed economico-finanziari, Lecco Economia, n.3, Lecco 1992.
129. Grando A. (1991), (a cura di), Produzione e management”, Cusl, Milano.
130. Gardi F., Grando A., Pivato S., Ridella R. (1988), “I mercati a termine e le borse merci”, Impresa e Stato, 3 (dicembre), CCIAA di Milano, pp. 17 – 27.
131. Brandolese A., Grando A., Perona M., Sianesi A., Turco F. (1988), Esercitazioni di gestione della produzione industriale, Cusl-Politecnico di Milano.
132. Brandolese A., Grando A. (1988), “Le Implicazioni dell’automazione flessibile nei settori manifatturieri”, Espansione.
133. Grando A. (1985), “Il ciclo di vita della tecnologia”, in A.A. V.V., Letture di Economia delle Aziende Industriali, Cusl, Milano.

TEACHING EXPERIENCE IN ACADEMIC PROGRAMMES

Alberto Grando has been involved in several teaching activities, at both under graduate, post graduate and post-experience levels.

At under graduate and graduate levels, he has been teaching in different Italian Universities as lecturer, senior lecturer, adjunct professor and professor:

At Bocconi University, Milan

Undergraduate Courses

- Innovation, Technology and Operations Management (a.y. 2007-08; 2008-09; 2009-10; 2010-11; 2011-12; 2012-13; 2013-14; 2014-15; 2015-16; 2016-17; 2017-18; 2018-19; 2019-20; 2020-21; 2021-22; 2022-23; 2023-24)
- Sustainable Operations Management (a.y. 2011-12; 2012-13; 2013-14; 2014-15; 2015-16; 2016-17; 2017-18; 2018-19; 2019-20; 2020-21; 2021-22; 2022-23; 2023-24)
- Fundamentals of Management (a.y. 1987-88; 1988-89; 1989-90; 1990-91; 1991-92; 1992-93; 1993-94; 1994-95; 1995-96; 1996-97).
- International Operations Management (a.y. 1992-93; 1993-94).
- Innovation and Technology Management (a.y. 1997-98; 1998-99; 1999-00; 2000-01; 2001-02; 2002-03; 2003-04; 2004-05; 2005-06; 2006-07).
- Innovation and Operations in the International Business (a.y. 2008-09).

Graduate Courses and Masters of Science

- Operations Management Lab (a.y. 2009-10; 2010-11; 2011-12; 2013-14; 2015-16; 2016-17; 2017-18; 2018-19; 2019-20; 2020-21; 2021-22; 2022-23; 2023-24)
- Simulation lab (a.y. 2015-16; 2016-17; 2017-18; 2018-19; 2019-20; 2020-21; 2021-22; 2022-23; 2023-24)
- Production and Operations Management (a.y. 1990-91; 1991-92; 1992-93; 1993-94; 1994-95; 1995-96; 1996-97; 1997-98; 1998-99; 1999-00; 2000-01; 2001-02; 2002-03; 2003-04; 2004-05).
- Supply Chain Management Laboratory (a.y. 2003-04).
- Operations Management (2005-06; 2006-07; 2007-08).
- Logistics Management and Strategy (a.y. 2005-06; 2006-07; 2007-08)
- Global Operations and Supply Chain Management (a.y. 2010-11; 2011-12; 2012-13; 2013-14)
- Master in Marketing and E-Commerce (MIMEC), (a.y. 2007-08; 2008-09; 2009-10; 2010-11; 2011-12; 2012-13)
- Master in Economia e Management dei Trasporti (MEMIT) (a.y. 2008-09; 2009-10; 2010-11; 2011-12; 2012-13; 2013-14; 2014-15; 2015-16)
- Master in Strategia Aziendale (2006-07; 2007-08)

MBA, EMBA and Executive Master

At Post graduate level, he has been teaching in several post experience executive programs, master courses and doctoral courses; these include:

- Master in Business Administration (Full Time) MBA - SDA Bocconi School of Management;
- Executive MBA (EMBA) – SDA Bocconi School of Management;
- Global Executive MBA (GEMBA) – SDA Bocconi School of Management;
- Master in Business Strategy (MISA) – SDA Bocconi School of Management
- Executive Master in Luxury (EMILUX) – SDA Bocconi School of Management

At State University of Bergamo, Bergamo

- Production and Operations Management (a.y. 1987-88; 1988-89; 1989-90; 1990-91; 1991-92).

At Cattaneo University of Castellanza, Varese

- Production and Materials Management (a.y. 1991-92; 1992-93; 1993-94; 1994-95; 1995-96; 1996-97; 1997-98; 1998-99; 1999-00; 2000-01; 2001-02; 2002-03; 2003-04; 2004-05; 2005-06).
- Management of Technological Dynamics (a.y. 1995-96; 1996-97; 1997-98; 1998-99).
- Manufacturing Plant Management (a.y. 1999-00; 2000-01)
- Supply Chain Management (a.y. 2002-03; 2003-04).
- Master in E-Business and Supply Chain Management – Castellanza University;
- PhD in Economics and Management of Small and medium size companies – Castellanza University;

At USI, University of Svizzera Italiana, Lugano (Switzerland)

- Production and Materials Management (a.y. 2001-02).

At the Asia Center, Mumbai, campus SDA Bocconi School of management, previously MISB-Bocconi (Mumbai International School of Business – Bocconi):

- IMB (International Master in Business), Mumbai campus (a.y. 2020-21; 2020-21; 2021-22)
- PGPB (Post Graduate Program in Business) Mumbai campus (a.y. 2015-16; 2016-17; 2017-18; 2019-20)
- IEMB (International Executive Master in Business): (a.y. 2016-17; 2017-18; 2019-20)

In addition, he has been invited as visiting professor at:

- Master in E-Commerce – Torino University;
- Master in Logistics – Verona University;
- Master in Logistics and Transportation Management – State University Federico II°, Naples.

At Ieseg, Université Catholique de Lille (Lille and Paris campus)

- IMBA (International Master in Business Administration), Paris campus (a.y. 2018-19; 2019-20; 2020-21; 2021-22)

BOARDS

EDITORIAL BOARDS

- **1993-2013** member of editorial board of the academic Journal “Finanza, Marketing e Produzione”, Egea, Milan.
- **1996–2013** and **2017- today**, member of editorial board of the Journal “Economia & Management”, Etas, Milan.
- **since 2005** member of the editorial board of the academic journal “RAI - Revista de Administração e Inovação – Journal of Administration and Innovation”.
- **since 2005** member of the scientific board of the journal “Logistica & Management”

He has been serving as ad hoc reviewer for some national and international journals:

International Journal of Operations Research; International Journal of Operations & Production Management; California Management Review, International Journal of Production Economics; International Journal of Business Performance Management; International Journal of Service Technology and Management; International Journal of Management Science and Engineering Management; International Journal of Innovation and Sustainable Development (IJISD); IEEE Transaction on Industrial Informatics; European Journal of Operations Research; Production Planning and Control; European Management Review;

Economia & Management; Logistica Management; Finanza, Marketing e Produzione; Management Review.

ACADEMIC BOARDS

He serves in:

- **2007 – 2016** Board Member of EFMD – European Foundation for Management Development
- **2008 - 2014** Board Member of Supervisory Board of EABIS – The Academy of Business in Society
- **2010 - present** Academic Member and then Chairperson (since 2014) of the International Advisory Board of Ieseg – Université Catholique del Lilles (France)
- **2010 - present** Academic Member of the Scientific Board of EIPM – European Institute of Purchasing Management, Archamps, Geneva (France)
- **2008 - 2012**, Scientific Board of Cergas – Centre for Research on Health and Social Care Management, Bocconi University;
- **2009 - 2012**, Scientific Board of Kites – Knowledge, Internationalization and Technology Studies of Bocconi University;

OTHER BOARDS

- **from 24/07/2013 to 25/07/2016** member of the Organismo di Vigilanza of Metropolitana Milanese S.p.A.
- **since 28/02/2014**, board member of BCFN – Barilla Center for Food and Nutrition;
- **from 09/02/2016 to 04/05/2017**, Chairperson of the liquidation board of Expo2015 Spa;
- **since 17/09/2019**, board member of dr. Ambrosoli Memorial Hospital Foundation;
- **since 21/01/2019**, board member of Parcam Srl;
- **since 30/04/2020**, board member of Indaco Venture Partners SGR;
- **since 01/07/2022**, member of the Evaluation Committee (Nucleo di valutazione) of the Scuola Superiore e di Perfezionamento Sant’Anna di Pisa;
- **since 01/09/2022**, Chairperson of the board of Arexpo Spa;
- **since 14/02/2023**, board member of FITT – Fondazione Italiana Trasferimento Tecnologico.

SERVICE TO BOCCONI UNIVERSITY

He has been serving Università Bocconi:

- **2006-2010**, Board member of AMSDA, Associazione Alunni Master in Direzione Aziendale;
- **2006-2010**, Board member of ALUB, Associazione Laureati Università Bocconi
- **2007-2018**, Board member of the Rectoral Committee
- **2010-2018**, Board member of the Academic Council;
- **2010-2017**, nominated Board member of the Consiglio and of the Comitato Esecutivo of BAA – Bocconi Alumni Association;
- **2012-2015**, Board member of MISB_Bocconi – Mumbai International School of Business – Bocconi;
- **2012-2018**, nominated member of Management Board of the Incubator SpeedMlup, a consortium between Università Bocconi and Camera di Commercio of Milan;
- **2012-2016**, nominated Board member of the Comitato di Indirizzo Strategico campagna Bocconi and of the Bocconi Foundation;
- **2013-2019**, nominated Board member of Scientific Committee of Fondazione Tronchetti Provera;
- **2014 (july) - 2015**, nominated Delegate for relations with the Expo-2015 Scientific Committee of the Municipality of Milan;
- **2013-2016** nominated Board member of the Bocconi Evaluation Committee (NMR);
- **since 2015** (November), Scientific board member of Il Salone della CSR;

- **since 2018**, Scientific board member of the Fondazione Collegio delle Università Milanese and (since 2019) member of the Comitato Selezione Borse di Studio;
- **2018**: member of the Committee proposing the new version of the MRB – Modello Retributivo Bocconi;
- **since 2019**, Chairperson of the Evaluation Committee (Nucleo di Valutazione di Ateneo) of the Bocconi University;
- **since 2022**, Ombudsman (Garante degli studenti) at SDA Bocconi School of Management

2014-2018 Chairperson of the Presidio di Qualità for the Anvur-AVA procedures and accreditation of Bocconi University, where he contributed to the design and implementation of its Quality Assurance System.

HONORS AND PRIZES

- 1992 Winner of the “MBA Teaching Award” (edition 1990-91), Master Division, SDA – Bocconi School of Management, Milan
- 1993 Winner with Conca V., Coda Spuetta M. and Meregalli S. of the prize “Best Case of the Year” – Research Division, SDA - Bocconi School of Management, Milan;
- 1995 Winner of the “MBA Teaching Award” (edition 1993-94), Master Division, SDA – Bocconi School of Management, Milan;
- 1996 Winner of the “MBA Teaching Award” (edition 1994-95), Master Division, SDA – Bocconi School of Management, Milan;
- 1997 Winner of the “MBA Teaching Award” (edition 1995-96), Master Division, SDA – Bocconi School of Management, Milan;
- 2000 Winner of the “MBA Teaching Award” (edition 1998-99), Master Division, SDA – Bocconi School of Management, Milan;
- 2002 Winner of the “MBA Teaching Award” (edition 2000-01), Master Division, SDA – Bocconi School of Management, Milan;
- 2004 Winner of the “Master Teaching Award” (edition 2002-03), Master Division, SDA – Bocconi School of Management, Milan;
- 2007 Winner of the “Master Teaching Award” (2005-06), Master Division, SDA – Bocconi School of Management, Milan;
- 2010 Award for Excellence in Research 2009 – Università Bocconi;
- 2012 Teaching Award in Teaching for academic year 2009-2010, Università Bocconi;
- 2012 Award for the Best Paper 2011, DIR – Research Division, SDA Bocconi School of Management (Co-Authors V. Belvedere and P. Bielli);
- 2012 Award for Excellence in Research 2011 – Università Bocconi;
- 2013 Award for the Best Article of “Economia & Management” Journal 2012 (Co-Authors E. Baglieri, M. Bruno, E. Vasconcelos);
- 2013 Teaching Award for academic year 2011-2012, Università Bocconi;
- 2015 (with L. Etro, S. Mitterhofer, A. Pena) Best Teaching Innovation Project for academic year 2013-2014, Research Division, SDA Bocconi School of Management.

Public Committee

He participated to Scientific Committees, Study Groups and Review teams for:

- The Italian Ministry of Educations, University and Research, as reviewer of national research projects.
- The Italian Agency for the Diffusion of Technologies for Innovation, Presidenza del Consiglio dei Ministri
- The Natural Sciences and Engineering Research Council of Canada, as External Reviewer of research projects

- Member of the Task Force “PhD Projects - Studio di fattibilità di un percorso formativo integrativo di cultura di impresa per dottorandi” – Agency for the Diffusion of Technologies and Innovation – Presidenza del Consiglio dei Ministri
- Swiss National Science Foundation – SNSF, as External Reviewer of research projects

He is fellow of the Accademia Italiana di Economia Aziendale (AIDEA) and of Società Italiana di Management (SIMA).